

Support & Training Resources

General Support

[Help Center](#)

<https://support.zoom.us/hc/en-us>

[Zoom Client for Meetings Download](#)

<http://zoom.us/download>

[Quick 1 min. Video Tutorials Library](#)

<https://support.zoom.us/hc/en-us/articles/206618765-Zoom-Video-Tutorials>

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[Full Training Videos:](#)

<https://support.zoom.us/hc/en-us/articles/217214286-Watch-Recorded-Training-Sessions>

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[HERE](#)

Troubleshooting

[Dashboards](#)

<https://support.zoom.us/hc/en-us/articles/204654719-Dashboard>

In Meeting Statistics:

Measurements	Ideal Threshold	Notes



Meeting Statistics- Help Article

<https://support.zoom.us/hc/en-us/articles/202920719-Meeting-Statistics>

***These statistics are meant to help surface network/bandwidth issues and troubleshoot overall connectivity challenges. If your users are within threshold and still experiencing issues, please submit a ticket.*

**** In meeting statistics will only provide data for Meetings, Webinars, and VOIP calls. PAC Meeting and PSTN statistics will not be captured in the Meetings Dashboard.*

Please note: Telephony/ PSTN Issues can NOT be reported via Dashboard. ~~Zoom~~ reports issues for Telephony/ PSTN you will need to submit a ticket within 24 hours for our team to work with our vendors to investigate the issue. Please provide as much of t

